

## A Message from Ferro Corporation CEO Peter Thomas

The COVID-19 pandemic has presented challenges to public health authorities, communities, businesses, and individuals around the world. Our gratitude goes out to all the organizations and people making the extra effort to address these circumstances. At Ferro, we are focused on protecting the safety and well-being of our employees, first and foremost, while also protecting the interests of our business partners and other stakeholders. Ferro has mobilized taskforces at both the global and regional level to advance these key priorities as we address the challenges presented by this pandemic.

We have been monitoring information from the World Health Organization (WHO), the U.S. Centers for Disease Control and Prevention (CDC), and state and local health authorities. Based on that information, we have taken a range of measures at our offices and manufacturing facilities around the world to ensure the safety of our employees. Among these are:

- Restricting travel to, from, and within countries considered high risk, and eventually banning all non-essential travel.
- Providing communications and instructions to employees regarding the importance of following the guidance of health authorities, including social distancing and heightened awareness of personal hygiene.
- Enabling “work from home” for employees whose responsibilities can be performed remotely.
- Instituting visitor screening procedures and discouraging in-person meetings.

Meanwhile, we are working hard to provide our customers with the essential products and services they need from Ferro. We understand the important role our products and services play in a range of critical industries, including healthcare, food and beverage, energy, information technology, and defense. Our teams are reaching out to our suppliers to identify and mitigate potential areas of risk in their supply of raw materials to us. We also are engaging with our customers to understand their plans and needs and to prioritize our manufacturing operations accordingly.

I am very proud of the efforts our teams are making to protect our employees and the interests of our other stakeholders as we work through the challenges of the present circumstances.



Peter Thomas

Chairman, President and CEO